



General Conditions for *hyperMILL®*-Online-Trainings

Online training can be a wonderful way to gather information on new technology for your company. Since it is remote, it does require planning and active involvement of the student if the class is to be effective. Please take a moment to read over this document for some things to consider well in advance of the training class.

Keys to success in online training

- › **Have two monitors for use during class.** One for the use of *hyperMILL®* to follow along with class exercises, and another to view the instructor's screen.
- › **Consider purchasing and using a computer headset** during training as well as future support sessions regarding *hyperMILL*. Online meetings are much more comfortable when using the computer audio rather than a telephone. It also allows individuals to mute themselves when it is time for listening – which is a benefit to all in class.
- › **Eliminate distractions** for the employees to be trained. Find a quiet area to use during class. It is easy to consider anything outside of the online class to be more important/urgent and think that this will be easily rescheduled. This is not true.



hyperMILL® installation

The current version of *hyperMILL*® should be installed, licensed, and tested on the student's workstation before the class begins. Please do not wait until the last moment for this step, in case trouble arises and support is required. A link to install the current version is provided in a separate message.

If there is a question as to how a license may be acquired for class, please get in touch with your account manager.

The very brief instructions for installation are as follows:

- › Temporarily disable your antivirus during installation.
- › Install with Administrator privileges.
- › Accept all default settings during installation of *hyperCAD*®-S, *hyperMILL*®, and License Manager.
- › There is a list of files, folders and processes used by *hyperMILL*® and there is certainly no harm in setting up rules for your antivirus to make sure it is not interacting with *hyperMILL*® on an ongoing basis (optional – but this could improve calculation times).

Run *hyperMILL*® System Check Tool

OPEN MIND has created a utility to review settings on a workstation where *hyperMILL*® has been installed and make recommendations to achieve the optimum performance of *hyperMILL*®.

The very brief instructions for installation are as follows:

- › Systemchecktool will run automatically at the end of an installation or can be selected as below.
- › Click the Details tab
- › Follow the instructions given at the bottom of the results to change any settings that result in a warning. Most typically this relates to graphics card drivers and settings.
- › When in doubt, copy the results to the clipboard and share with support.americas@openmind-tech.com.

